Trindel
Insurance Fund

Alpine - Colusa - Del Norte - Lassen - Modoc - Mono - Plumas - San Benito - Sierra - Sutter - Trinity

A Joint Powers Authority Established in 1980
www.trindel.org

Sept 24, 2015

Claims Review Committee
CSAC - EIA
75 Iron Point Circle, Suite 200
Folsom, CA 95630

RE: Workers' Compensation Claims Audit 2015

Dear Committee:

On behalf of Trindel Insurance Fund, thank you for the time and effort it took to review our claims. As we endeavor to improve the work product and service that we provide to our members, the audit process is an important tool in this effort. We are not disputing any of the audit results. As you may or may not know in April 2012 Trindel built a claims department from the ground up, and in June of 2015 we converted our data to a new claims software program (Claims Manger) and feel that we are poised to provide a great service to our members. We are a close working group that is very receptive to improving and values the feedback the audit provides.

We are very encouraged by the improvement in the scores and anticipate even further improvement in 2017. As Executive Director, I take the audit very seriously and will be providing the tools and resources needed to improve our product and score.

Thank you Again
Sincerely,

David Nelson, Executive Director

P.O. Box 2069 Weaverville, Calif. 96093 Phone: (530) 623-2322